Subprocessors

VERSION 1.0 · EFFECTIVE OCTOBER 1, 2026

About this list

StitchOps, Inc. ("StitchOps") uses the subprocessors below to provide the Service. A subprocessor is a third party that processes Customer Personal Data on StitchOps' behalf, as described in Section 7 of the StitchOps Data Processing Addendum at **https://www.stitchops.io/legal/dpa** (the "DPA"). Capitalized terms not defined here have the meanings given in the DPA and the StitchOps Master Subscription Agreement at **https://www.stitchops.io/legal/msa**.

Personal Data that workflows handle stays with the Digital Worker on Customer's own Execution Infrastructure, so it does not reach these subprocessors unless the entry says so. When Customer uses its own AI model, that provider works under Customer's own agreement and is not a StitchOps subprocessor.

Each subprocessor is bound by written data protection terms at least as protective as the DPA, and StitchOps remains responsible for its performance.

Changes and notices

StitchOps gives at least 30 days notice before a new subprocessor begins processing Personal Data. To receive notices, subscribe at **https://www.stitchops.io/legal**. Customer may object to a new subprocessor on reasonable data protection grounds by writing to **privacy@stitchops.io** within the notice period, as described in Section 7.4 of the DPA.

Subprocessors

Amazon Web Services, Inc.

Purpose	Hosting and content delivery for the Control Plane, including Amazon CloudFront
Location	United States (US West, Oregon, with failover in US East, N. Virginia)
Data	Workflow definitions and configuration, account details for administrators and Users, execution metadata, and any data Customer configures a workflow to send to the Control Plane
When	Always

MongoDB, Inc. (MongoDB Atlas)

Purpose	Control Plane database
Location	United States
Data	Workflow definitions and configuration, account details for administrators and Users, execution metadata, and any data Customer configures a workflow to send to the Control Plane
When	Always

Auth0 (Okta, Inc.)

Purpose	Sign in to the StitchOps console
Location	United States
Data	Name, email address, and sign in events for administrators and Users
When	Always

Grafana Labs

Purpose	Monitoring and logs for the Service
Location	United States
Data	Operational logs and metrics, which may include account identifiers and execution metadata
When	Always

Stripe, Inc.

Purpose	Billing and payments
Location	United States
Data	Billing contact details and payment information
When	When Customer is billed by StitchOps

Google LLC (Google Workspace)

Purpose	Email and documents for customer communication and support
Location	United States
Data	Contents of emails and documents exchanged with Customer, including support requests
When	Always

Slack Technologies, LLC

Purpose	Shared support channels
Location	United States
Data	Messages and files shared in the channel
When	When an Order Form includes a shared Slack channel

LangChain, Inc. (LangSmith)

Purpose	Monitoring and troubleshooting of AI Features
Location	United States
Data	Records of AI Feature requests and responses, which may include Customer Data sent to a model
When	When Customer uses AI Features

Anthropic, PBC

Purpose	AI model inference
Location	United States
Data	Content Customer sends to AI Features
When	Only when Customer elects StitchOps Provided Inference with Anthropic

Google LLC (Google Cloud)

Purpose	AI model inference
Location	United States
Data	Content Customer sends to AI Features
When	Only when Customer elects StitchOps Provided Inference with Google

---

StitchOps, Inc., a Delaware corporation, 2707 Arapahoe Avenue #180, Boulder, CO 80302. Questions: legal@stitchops.io